

Effective Date: July 23, 2026

Terms of Services

Welcome to **Dodoo Holdings LLC, DBA, Wishful Hauling Logistics** ("we," "our," or "us"). These Terms of Service ("Terms") govern your use of our website and the hauling, transportation, logistics, delivery, junk removal, and related services we provide.

By accessing our website, requesting a quote, booking a service, or using any of our services, you acknowledge that you have read, understood, and agree to be bound by these Terms. If you do not agree, please discontinue use of our website and services.

1. Our Services

Wish2Haul provides hauling, transportation, logistics, junk removal, delivery, moving assistance, freight, and related services for residential and commercial customers.

All services are subject to:

- Service availability
- Scheduling availability
- Equipment availability
- Driver and crew availability
- Safety requirements
- Applicable laws and regulations

We reserve the right to decline, refuse, postpone, or cancel any service request if we determine that the request cannot be completed safely, legally, or reasonably.

2. Service Requests:

When requesting service, you agree to provide complete and accurate information, including:

- Pickup and delivery locations
- Description of items
- Estimated weight or volume
- Access conditions
- Contact information
- Special handling instructions

Providing inaccurate information may result in additional charges, delays, or cancellation of service.

3. Quotes & Pricing

All quotes are estimates unless expressly stated otherwise in writing.

Final pricing may change due to factors including:

- Distance traveled
- Total weight
- Load size or volume
- Number of items
- Labor required
- Stair carries
- Elevator access
- Long walking distances
- Waiting time
- Disposal fees
- Fuel costs
- Additional stops
- Special handling requirements
- Changes requested after booking
- Conditions discovered upon arrival

Whenever practical, we will discuss any significant pricing adjustments with you before completing additional work.

4. Scheduling

Appointment times are estimates only.

Although we strive to arrive on time, delays may occur due to:

- Traffic
- Weather
- Road closures
- Previous appointments
- Equipment issues
- Emergencies
- Other circumstances beyond our control

Customers should ensure someone is available during the scheduled service window.

5. Customer Responsibilities

Customers agree to:

- Provide truthful and accurate information.
- Ensure they own or have authorization to transport all items.
- Prepare items for pickup unless packing services have been requested.
- Disclose fragile, oversized, heavy, valuable, or unusual items.
- Provide safe access to the property.
- Secure pets and keep children away from work areas.
- Inform us of any hazards before service begins.

If working conditions are unsafe, our crew may suspend or refuse service without liability.

6. Items We Cannot Transport

For safety and legal reasons, Wishful Hauling Logistics does not transport or dispose of certain items, including but not limited to:

- Illegal drugs
- Explosives
- Fireworks
- Hazardous chemicals
- Biohazardous materials
- Flammable liquids
- Stolen property
- Items prohibited by federal, state, or local law

Our team reserves the right to refuse any item considered unsafe or unlawful.

7. Payments

Payment is due according to the payment terms agreed upon before service.

Accepted payment methods may include:

- Credit or debit cards
- Cash
- Electronic payments
- Other approved payment methods

8. Cancellations & Rescheduling

Customers should notify us as soon as possible if they need to cancel or reschedule.

Cancellation fees may apply if:

- Notice is provided shortly before the appointment.
- A crew has already been dispatched.
- Reserved equipment cannot be reassigned.

We may also reschedule services due to weather, equipment failures, safety concerns, or other events outside our reasonable control.

9. No Refund Policy

All sales and services provided by Wishful Hauling Logistics are final.

Once a service has been scheduled, dispatched, or completed, no refunds will be issued for any reason, including but not limited to changes in customer circumstances, dissatisfaction after services have been performed, or failure to use a scheduled service.

10. Damage Claims

Customers should inspect transported items immediately after delivery or completion of service.

If damage is discovered, customers should notify us as soon as reasonably possible.

We may request:

- Photographs
- Written descriptions
- Receipts or proof of ownership
- Additional documentation

Claims may be denied where damage resulted from:

- Existing defects
- Improper packing by the customer
- Customer instructions
- Normal wear and tear

11. Limitation of Liability

To the fullest extent permitted by law, Wish2Haul shall not be liable for:

- Lost profits
- Business interruption
- Lost data
- Indirect damages
- Incidental damages
- Special damages
- Consequential damages
- Delays outside our reasonable control

Except where prohibited by law, our total liability shall not exceed the amount paid for the specific service giving rise to the claim.

12. Force Majeure

We are not responsible for delays or inability to perform services caused by circumstances beyond our reasonable control, including:

- Natural disasters
- Hurricanes
- Flooding
- Severe weather
- Government actions
- Public emergencies
- Labor shortages
- Equipment failures
- Road closures
- Utility outages

13. Website Use

By using our website, you agree not to:

- Violate any law or regulation.
- Attempt unauthorized access.
- Upload malware or harmful software.
- Interfere with website operations.
- Misrepresent your identity.
- Submit false or fraudulent information.
- Violation of these Terms may result in suspension of website access and legal action where appropriate.

14. Intellectual Property

All content on this website—including text, graphics, logos, photographs, icons, branding, software, and design elements—is the exclusive property of Wishful Hauling Logistics or its licensors.

No content may be copied, reproduced, distributed, or used without prior written permission.

15. Privacy

Your use of our website is also governed by our Privacy Policy, which explains how we collect, use, and protect your personal information.

16. Third-Party Websites

Our website may contain links to third-party websites.

We are not responsible for the content, security, services, or privacy practices of third-party websites.

17. Changes to These Terms

We reserve the right to modify these Terms at any time.

Updated Terms become effective immediately upon posting on this website unless otherwise stated.

Continued use of our website or services after updates constitutes acceptance of the revised Terms.

18. Governing Law

These Terms are governed by the laws of the United States and the laws of the state in which Wishful Hauling Logistics operates, without regard to conflict of law principles.

Any legal action arising from these Terms shall be brought in a court of competent jurisdiction unless otherwise required by law.

19. Severability

If any provision of these Terms is determined to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

20. Entire Agreement

These Terms constitute the entire agreement between you and Wishful Hauling Logistics regarding the use of our website and services and supersede all prior communications relating to the same subject matter.

21. Contact Us

If you have questions regarding these Terms of Service, our services, billing, cancellations, or refunds, please contact us using the information provided on the Wish2Haul website.

We are committed to providing professional, reliable, and transparent hauling and logistics services, and we appreciate the opportunity to serve you.